



Quality and Accreditation Institute

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QAI/CAHSC/CEO/2023/001

9 August 2023

QAI Policy of Zero Tolerance for QAI Assessors

Assessors are the extended arm of the accreditation body and so play a crucial role in the image building and credibility of the accreditation process. There is a 'Code of Ethics' for Assessors and to strengthen and support the code, we have brought out a 'Policy of Zero Tolerance - QAI CAHSC 048' for assessors. This is also linked with the document 'CAHSC 036_Declaration of Impartiality, Confidentiality & Integrity'. A statement to this effect is also inserted into the feedback form which is used by the healthcare facility under assessment to give feedback about assessors.

All assessors are requested to read and strictly follow QAI CAHSC 048 and comply with the signed undertaking -QAI CAHSC 036 which they are required to submit for each assessment.

Thank you, all our assessors, for your support and cooperation in upholding the credibility of the QAI CAHSC accreditation.

Sincerely yours,

(Dr. B.K. Rana)
CEO